



# WORK COLLABORATIVELY

Making Exceptional  
Communication Achievable  
for Teams & Organizations



## Collaborative Communication trains your team to use communication skills that solve a range of challenges, transforming conflict into collaboration.

### WHAT IS COLLABORATIVE COMMUNICATION?

It is a process and framework for communication that has been in use for four decades and is taught in 35 countries.

We teach this methodology because of its success at fortifying relationships and strengthening organizations.

### WHY YOU'LL SUCCEED WITH US:

If you are like most decision-makers in an organization, you may be continually challenged to effectively coach your team, facilitate productive meetings, give proactive feedback, successfully conduct strategic planning, or manage change.

Our core method will empower your leadership -- and you'll see more agreement, clarity, engagement, and action in your team.

Would you like proven, customized workplace communication strategies to resolve conflict, boost morale, and motivate your organization to greater success?



### We deliver results.

**100%** of participants rated their co-workers as “more effective,” and **72%** rated their team experience as higher on accountability, clarity and collaboration after a recent Fortune 100 company training.

**Begin your collaborative communication training or executive coaching**

email: [dian@workcollaboratively.com](mailto:dian@workcollaboratively.com) // tel: 718-797-9525

Learn more: [www.workcollaboratively.com](http://www.workcollaboratively.com)

**We deliver critical communication skills to solve a range of organizational challenges---and our clients are consistently delighted with the results.**

“I was able to immediately integrate what I learned into some difficult discussions.”

“It felt engaging to share thoughts with my work partners and really connect. “

“I loved this workshop and the instructor. I found the strategies very useful to practice. It was not too theoretical, there were lots of good examples.”

**“Want to move from ‘stuck’ to ‘energized’? Do this training.”**

UNITED NATIONS DEVELOPMENT PROGRAM:

“I have recognized that there is a science to the art of communication – there are models to be used; models that can be practiced. I know how to listen to clients, understand their needs and address their issues.”

A.J. MUSTE MEMORIAL INSTITUTE:

“In several sessions over a period of six months, Dian has worked to help us identify and clarify our needs, our expectations, and our commitments. She gave us tools that we continue to use to make progress on a daily basis. The result is a more productive, more collaborative and more egalitarian work environment.”

LEADERSHIP THAT WORKS

“Dian is an alchemist coach, mixing her deep roots in NVC coaching, the Coaching for Transformation model, and her own inherent loving and caring nature. From these, she creates an inviting and challenging space for her clients to discover themselves. Yes, she has the skills, and it is in connecting the skills to the roots of the client’s experience and the horizons toward which the client is moving, that her coaching comes alive.” -- Virginia Kellogg, MCC



I have had the pleasure to work with Dian Killian for 3 years... Dian’s experience with Collaborative Communication and coaching has been extremely valuable. She is extremely conscientious, reliable, and agile. I have interacted with her as a collaborative trainer, executive coach, and in designing a customized program for my organization. Dian helped to build a foundation within my organization, which **increased morale and enabled my team to be more resilient through numerous challenges and changes within the company over the last couple of years.**

These connections enabled my team to openly discuss concerns and identify opportunities to work more collaboratively together. I would definitely work with Dian on future collaborative and change management initiatives... the impact has been long lasting.

-- Cindy Blair, Director, Merck & Co, Inc.

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# TRAINER BIO

## DIAN KILLIAN, PhD.

### President & Lead Trainer

Dian Killian, Ph.D., is a Certified Trainer with the international Center for Nonviolent Communication (CNVC), a certified executive and life coach, and founder and former director of The Center for Collaborative Communication. She also is co-author of two books, *Connecting Across Differences: A Guide to Compassionate, Nonviolent Communication* and *Urban Empathy: True Life Adventures of Compassion on the Streets of NY*.

As President of Work Collaboratively, she and her team shares Collaborative Communication with organizations, groups and individuals. She designs and leads transformative communication trainings in the US, Europe and Asia for diverse organizations including large NGOs, multi-nationals, non-profits, and Fortune 100 companies. Her clients have included the UN Development Programme, New York University, Merck Inc., HCL Technologies (India), Americorps, the Park Slope Food Coop, and Maryknoll Missionaries, among others. She also works individually and with teams as a coach.

In addition to her work with organizations, Dian designs and leads retreats for the general public, including the annual NVC East Coast Women's Retreat, which she founded, as well as programs at the New York Open Center, Kripalu, Life Labs, The Omega Center, and The 92nd St Y. She also is on the faculty of the Coaching for Transformation long-distance learning program.



“Dian Killian and her staff of trainers are professional and highly skilled. We have become a more effective team and the skills we have learned allow us to provide much better service to our colleagues and customers. Any organization that is intent on becoming more effective would benefit from engaging with Collaborative Communication. Training with Dian had a tremendous positive effect. We became more effective as a team. The training and coaching we received has been the most effective and impactful training that any organization I have been a part of has received.”

-- Robert Maguire, Executive Director,  
Enterprise Portal, Merck & Co., Inc.

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## Clients

A.J. Muste Memorial Institute  
Americorps  
Ananda Ashram  
Bluestockings Bookstore  
Brooklyn Heights Montessori School  
Brooklyn Society for Ethical Culture  
Camp DeWolfe  
Center Montessori School  
Connect NY  
Cornell University  
CUNY [City University of NY]  
Empty Bowl Zendo  
Good Shepherd Volunteers  
HCL Technologies (India)  
Hunter College  
Insight Mediation  
Integral Yoga Institute  
Ithaca Montessori School  
Jewish Community Center in Manhattan  
LaGuardia Community College  
Magic Bullet Media  
Makor  
Maryknoll Missionaries  
Merck, Inc.  
The New School  
New York Department of Peace  
New York Society for Ethical Culture  
New York University  
Park Slope Food Co-op  
Peace Alliance/NY Department of Peace  
Campaign  
PURE Dance Troupe  
Planetree  
SUNY Binghamton  
The Unitarian Church in Westport  
Unitarian Universalist Congregation of Monmouth  
County  
United Nations Development Programme  
UU Congregation Morristown NJ  
UU Summit NJ  
Warren St/St. Marks Community Garden

## Presenting Organizations

92nd St Y  
In Good Company  
Integral Yoga  
Light on the Hill Retreat Center  
Life Labs  
Kripalu Center for Health and Yoga  
The National Peace Academy  
New York Open Center  
Omega Institute  
Rowe Camp & Conference Center

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